





This project has received funding from European Union's Life Programme under Grant Agreement N° LIFE 17 ENV/IT/000212 I-SharE LIFE

DISSEMINATION AND COMMUNICATION ACTIVITIES

Daniela Carbone Head of Technicological Innovation Department **ASSTRA**



FIRST DISSEMINATION EVENT

10TH DECEMBER 2020







WHO WE ARE

ASSTRA is the National Association of Local Public Transport and represents a network of **I44** companies running urban, suburban and extra urban public transport all over Italy.

www.asstra.it





WHO WE ARE



ASSTRA represents a network of more than 144 companies running urban, suburban and extra urban public transport services on:

- ✓ buses,
- ✓ tramway,
- ✓ trolleybuses,
- ✓ metropolitan railway,
- ✓ light rail (Except those operated by Trenitalia S.p.A.),
- ✓ waterborne transport,
- tourist and school services,
- ✓ parking areas,
 - towing away of vehicles.



PROJECT I-SHARE LIFE



Responsible for implementation of

ACTION D



Public awareness & results dissemination



PRINCIPAL OBJECTIVE



nnovative sharing solutions

for full electric travels in small and medium size urban areas

The objective is to spread information about I-SharE LIFE project using the most efficient ways to guarantee the maximum visibility, an optimal exploitation and deployment of the project results.

5 I-SharE Business Model







Osijek

4 small/mid-sized cities in Lombardy

MAIN GOALS



Increase of the project's visibility to external members of the Consortium, thus broadening the project acceptance and influencing the uptake of its results and ensure a wide visibility participating to project-related and external events.

Organize conferences and local events (technical workshop) in each State (one in Italy, one in Croatia) and use other main relevant meetings in order to maximize synergies.

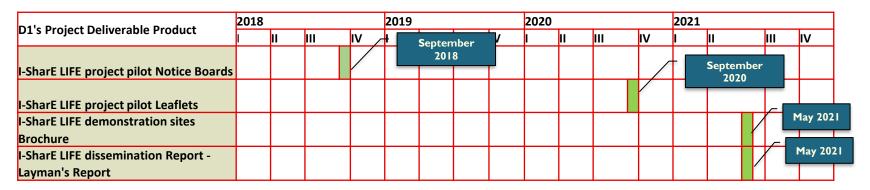
Raise local interest and improve local understanding of the project.

Support the development of the project dissemination material by contributing with the five I-SharE Business Models.

Spread information and awareness raising activities.

CHALLENGES ENCOUNTERED IN THE COMMUNICATION AND DISSEMINATION ACTIVITIES

Deliverables



Milestones

DI's Project Milestones		2018			2019			2020			2021					
		II	Ш	IV	I	II	Ш	IV	ı	II	Ш	IV	I	II	III	IV
Setting up of the project website in cooperation with Nordcom					August 2018		_	June		7	une 2020					
Technical workshop in Italy							/ -	2019		\rac{1}{2}		_	Octo	ber		
Technical workshop in Croatia										7	\rightarrow	7	201	20 Decemb	or	
First dissemination Eventi in Rome											F	→		2020		
Second dissemination event in Milan									CHALLENGES DUE TO COVID-19			May 2021				



SUB ACTION CI Da: COMMUNICATION

Communication channels

- WEBSITE INFORMATION
- ARTICLES ON THEMATIC MAGAZINE
- ❖ NEWSLETTERS AND SIMILAR
- EVENTS
- ❖ NOTICE BOARD
- BROUCHURE
- **❖** LEAFLETS
- SOCIAL





SUB ACTION CI Db: DISSEMINATION AND NETWORKING



GENERAL DISSEMINATION



LOCAL TECHNICAL DISSEMINATION



Dissemination

SUB ACTION CI Db: DISSEMINATION AND **NETWORKING**



GENERAL DISSEMINATION

To aim to develop dissemination strategy, inform all the actors involved coming from institutions, decision makers and relevant stakeholders; national PT and municipalities associations. Disseminate the project's activities and results (target: national and European level). First event

Site: Italy, Lazio, Rome (virtually) TWO EVENTS IN ITALY

Second event Site: Italy, Lombardy, Milan



SUB ACTION CI Db: DISSEMINATION AND NETWORKING



LOCAL TECHNICAL DISSEMINATION

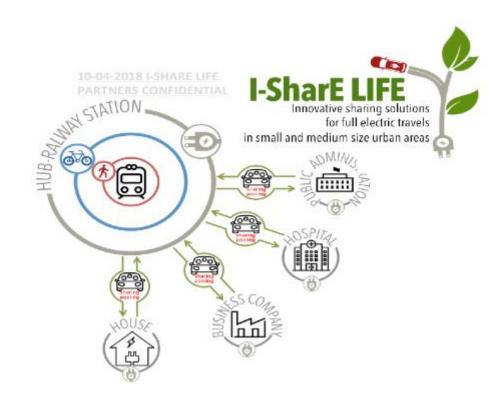
"Technical workshops" includes the contributions from the five I-SharE Business Model leaders and all the partners relative to the Model had ensured communication about the project to the local audience under the coordination of Asstra and FNM. The aim is to raise local interest and improve local understanding of the project.

TWO TECHNICAL
WORKSHOPS
IN ITALY AND
CROATIA









Past activities and future plans





PROJECT RESULTS AT MONTH 27

10 December 2020

Dissemination Webinar Event







2020





29 September 19 June 2019 Leaflets online

in Milan

2020

Technical CroatianWorkshop

26 October



February 2019 Technical Workshop



Brochure with First results to 10 months from Kick-Off



Notice Board July 2018

In cooperation with Nordcom the project website is on line www.i-sharelife.eu (Till today 5.000 visits)

In order to spread information about I-SharE LIFE project, partners disseminate the project's activities and results using the most efficient ways to guarantee the maximum visibility, an optimal exploitation and deployment of the project results.



I-SHARE LIFE WEBSITE

The set up of the website is performed by NordCom, in cooperation with ASSTRA.





www.i-sharelife.eu

Information about Project Activities are uploaded into website.

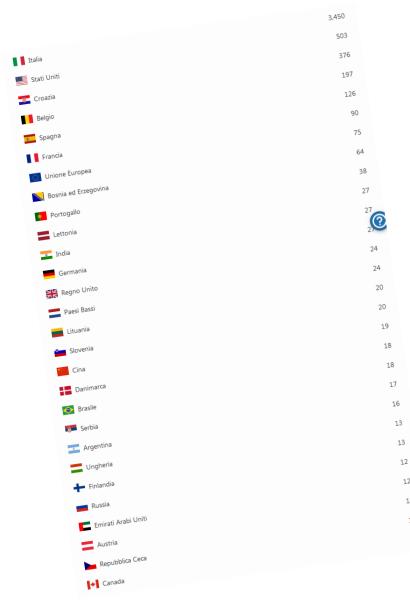
5000 visits are expected in the 3 years of the project

Result already achieved in December 2020

2019 → 984 access 2020 → 891 access 5.931 ACCESSES



I-SHARE LIFE WEBSITE



www.i-sharelife.eu



Wisit from a all part of World and Europe



I-SHARE LIFE WEBSITE



PROJECT RESULTS AT MONTH 27 – DECEMBER 2020

DISSEMINATION AND COMMUNICATION ACTIVITIES

A tool was created to collect data about dissemination: "Dissemination and communication activities tool" and "Forthcoming Event".

Type of dissemination activity/ communication channel (chose the type)	Date (years/month/day)	available)	Reached audience (n. persons who attend the dissemination activity or n. persons reached by the communication channel)	(indicate the title, if available, and the contents)	Contact (specify the name of the I-Share Life partner providing the source of information)	(add important information about the topic, if available)	Web link (if available)	Annex (attach the documents naming it with this format: date-name of partner. Example:2018-07-18-ASSTRA)
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More than 130 activities of dissemination and communication has been carried out in the period from July 2018 and December 2020.

All partners are filling, also, the tool Forthcoming Event in order to estimate partners participation in events where I-share Life activities could be spread out.

Asstra remembers partners periodically to update the files in order to track all the operation, the date, the channel, audience size reached, description of the activity, etc.



NOTICE BOARDS IN THE MAIN PARTNER HEADQUARTERS

English, Croatian, Italian translation are available

on: www.i-sharelife.eu



FNM Entrance

E-VAI Entrance





NordCom Entrance

Osijek Meeting Room



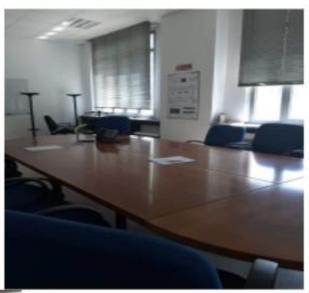


PARTNERS NOTICE BOARDS



Dyvolve Meeting Room

> Poliedra Meeting Room





ASSTRA Offices



AND THE FLAG.....





BROCHURE – FIRST RESULTS AFTER 10 MONTHS



A brochure that summarizes the **results** of the activities in I-SharE LIFE project **(after IO months)** has been produced and shared with partners.

It contains a general description of the project, case studies and summarizes the **finalized deliverable** (about 20 pages).

It has been used to support dissemination activities during a lot events and we'll use it for dissemination activities during next events.

It is in Italian and English version and it is available on the website at the following link: http://www.i-sharelife.eu/wp-content/uploads/2019/03/Primi-risultati-I-share-Life feb19.pdf

English and Italian
translation are available on www.i-sharelife.eu



ADVERTISING AND ARTICLE ON THEMATIC MAGAZINE





Advertising of I-SharE LIFE Project had been inserted in the last six publications of the Association's thematic magazine «Trasporto pubblico» that is sent to 3.800 stakeholder among institution, experts, public transport operators, local authorities, and so on.



SOCIAL MEDIA ACTIVITIES

As part of the dissemination activities, in order to improve and make social communication more widespread, a first list of # (hashtags) and @ (mentions) was defined. The list, shared with the rest of the partners, aims to be a practical tool, for the definition of social communications.

- @FNM S.p.A.
- **@E-VAI** per tutti
- @Consorzio Poliedra
- **@LIFEprogramme**
- @AssTrasporti

#isharelife
#lifeprogramme
#carsharing
#UserResearch
#mobilità #mobility
#sostenibile #sustainable
#trasporto #transport
#pubblico #public









SOCIAL MEDIA ACTIVITIES

Periodically, ASSTRA and partners publish news on the project

through its social media. For example:

When the project started, July 2018, a post on Linkedin (1431 views) and a post on Twitter (1621 views) had been published.





During the ASSTRA conference a Tweet about the first results of the I-SharE LIFE project had been published on ASSTRA Twitter profile which it registered, at 12/03/2019, 515 views.









SOCIAL MEDIA ACTIVITIES









During the Technical Workshop in Milan different Tweet about the event had been published on ASSTRA Twitter profile which it registered, at 09/03/2020, 1500 views.



DISSEMINATION ACTIVITIES BY EVENT 1/4



2nd National Electric Mobility
Conference, Milan 27/29 September 2018



The EU Commission meets the LIFE winner projects, Brussels 5/6
November 2018

YEAR 2018



Ecomondo, Rimini 6/9 November 2018

DISSEMINATION ACTIVITIES BY EVENT 2/4





15° NATIONAL ASSTRA CONFERENCE - February 2019







DISSEMINATION ACTIVITIES BY EVENT 3/4



TRAMWAY NATIONAL CONFERENCE
ORGANIZED BY ASSTRA, AIIT AND CIFI WITH
THE COORDINATION OF TRANSPORT
MINISTRY – 29-30 of May 2019











DISSEMINATION ACTIVITIES BY EVENT 4/4

European Mobility Week Events, September 2019







in small and medium size urban areas



LOCAL DISSEMINATION TECHNICAL WORKSHOP

I° LOCAL DISSEMINATION
TECHNICAL WORKSHOP
19th June 2019
Lombardy Region
headquarters
Milan, Italy

LOCAL FRIENDLY CAFFE'!
Stakeholders met each other
in operative working group

It aimed to raise local interest and improve local understanding of the project





73 participants

YEAR 2019



FOCUS ON TECHNICAL WORKSHOP IN MILAN (1/5)

The "Technical Workshop in Italy" was held on the 19th June 2019 in Milan at the Palazzo Lombardia. The workshop was attended by about 73 delegates from several stakeholder as local administrations, PTOs (public transport operators), PTAs (public transport authorities), manufacturers, industry and universities representatives as well as consultants.







FOCUS ON TECHNICAL WORKSHOP IN MILAN (2/5)

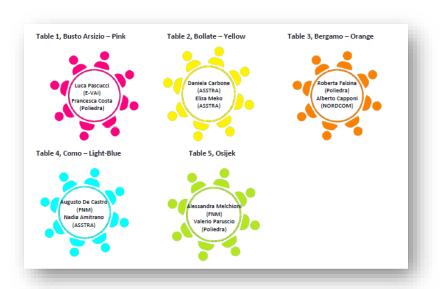




REGISTRATION SESSION WITH THE NOTICE BOARD



FOCUS ONTECHNICAL WORKSHOP IN MILAN (3/5)







for full electric travels

in small and medium size urban areas

WORKING GROUP AND THE POST-IT FOR THE BRAINSTORMING

5 QUESTIONS FOR EACH MODEL (4/5)



- 1. How to stimulate the link between model innovations and user needs?
- 2. Any barriers to overcome?
- 3. Mechanisms to support the introduction of models (political, communicative) and tools and suggestions to promote user awareness
- 4. Recommendations and suggestions for replicating and transferring models in other contexts
- 5. Lessons to learn



FOCUS ONTECHNICAL WORKSHOP IN MILAN (5/5)





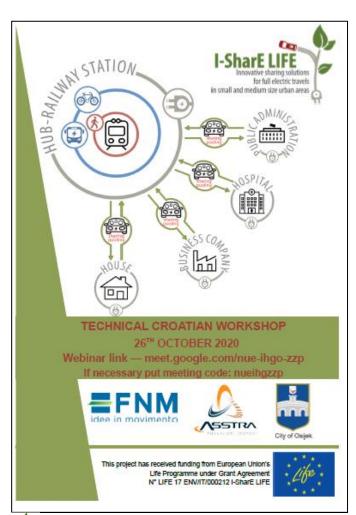
Dedicated bag of the I-SharE LIFE technical workshop and gadget



FOCUS ON TECHNICAL WORKSHOP IN CROATIA

75 participants 26th OCTOBER 2020





- 9.00 9.15 Access of participants to the web platform
- 9,15 9,30 Opening remarks (Institutional greetings) City of Osijek
- 9,30 9,45 Opening remarks (Institutional greetings) Mario Lionetti, Project Adviser European Commission
- 9,45 11,20 I-SharE LIFE project

Coordinator: Marco Barra Caracciolo, Director Ro.S.Co., Special Projects FNM Group Presentation of the project - Marco Piuri, General Manager FNM

The five business model - Luca Pascucci, General Manager E-Vai

How ICT in Car Sharing can improve Smart Cities mobility - Marco Lupi, Project Manager NORDCOM

User Centered Design - Francesca Costa, Senior Researcher Poliedra, PoliMi Dissemination and communication activities - Daniela Carbone, Head Innovation Technological Department ASSTRA

- 11,20 11,40 Presentation of urban mobility in the Osijek Urban Agglomeration and the contribution of the I-SharE Life project - Dyvolve
- 11.40 12.00 Presentation of the I-SharE Life project and specifics of the Osijek car sharing - Dyvolve
- 12.00 12.15 Questions&Answers
- 12,15 12,50 Virtual warm coffee to discuss

Presentation of questionnaire results

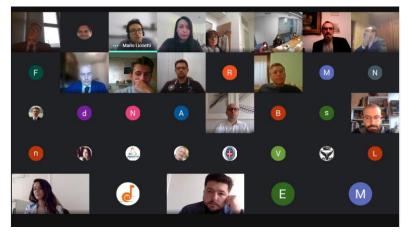
Nadia Amitrano, Innovation Technological Department ASSTRA Elisa Meko, Economic and Financial Department ASSTRA

- How to stimulate the link between model innovations and user needs?
- 2. Any barriers to overcome?
- 3. Mechanisms to support the introduction of models (political, communicative) and tools and suggestions to promote user awareness
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- Lessons to learn

12,50 - 13,15 Results of the discussion and conclusion of the technical workshop - FNM, Dyvolve



FOCUS ON TECHNICAL WORKSHOP IN CROATIA



The "Technical Workshop in Croatia" was held on the **26th October 2020** by webinar due to the epidemic emergency of COVID-19. The workshop was attended by about **75 participant** (with an average of 51 delegates connected simultaneously) from several stakeholders as local administrations, PTOs (public transport operators), PTAs (public transport authorities), manufacturers, industry and universities representatives as well as consultants.

The purpose of the Croatian Technical Workshop aimed to increase the visibility of the project, to raise local interest and improve local understanding of the project and of the five I-SharE LIFE Business Model, finally and generally to stimulate public's interest towards I-Share Life Project.

In order to organize the Workshop two web meetings were organized and the organization of the workshop was cared by ASSTRA, FNM SpA and City of



FOCUS ON TECHNICAL WORKSHOP IN CROATIA

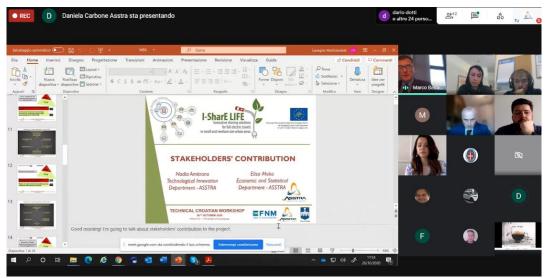
The workshop started at 9,15.00 and was structured in several sessions:

- Opening remarks (Institutional greetings)
- I-SharE LIFE Project

for full electric travels

in small and medium size urban areas

- Presentation of urban mobility in the Osijek Urban Agglomeration and the contribution of the I-SharE Life project
- Presentation of the I-SharE Life project and specifics of the Osijek car sharing
- Virtual warm coffee to discuss about... Presentation of questionnaire results





FOCUS ON TECHNICAL WORKSHOP IN CROATIA









TODAY: FIRST DISSEMINATION EVENT IN ROME

COORDINATION OF ASSTRA AND FNM



10th DECEMBER 2020

9,00 - 9,15 Access of participants to the web platform

9,15 - 9,45 Welcome and Opening remarks (Institutional greetings)

- ♦ Giovanni Foti . ASSTRA Vice President. CEO GTT Torino
- Angelo Salsi, Head of Unit of LIFE and CIP ECO Innovation EASME, European Commission

9,45 - 10,00 UITP Contribution to European Projects

Umberto Guida, Senior Director Knowledge & Innovation UITP

10,00 - 11,30 First Results I-SharE LIFE project

Coordinator: Marco Barra Caracciolo, Director Ro.S.Co., Special Projects FNM Group Overall presentation of the project - Marco Piuri, General Manager FNM Innovative Electric Car Sharing solutions - Luca Pascucci, General Manager E-Vai Presentation of the project and specifics of the Osijek car sharing - Lučijano Sangaleti, Consultant Dyvolve

How ICT in Car Sharing can improve Smart Cities mobility - Marco Lupi, Project Manager NORDCOM

User Centered Design - Francesca Costa, Senior Researcher Poliedra, PoliMi
Dissemination and communication activities - Daniela Carbone, Head Innovation
Technological Department ASSTRA

11,30 - 11,45 Questions & Answers

11,45 - 12,15 Out put of Technical Workshops; Results of the 5 questions

Elisa Meko, Economic and Financial Department ASSTRA Alessandra Melchioni, Head of European Policies & Programs FNM Group

- 1. How to stimulate the link between model innovations and user needs?
- 2. Any barriers to overcome?
- Mechanisms to support the introduction of models (political, communicative) and tools and suggestions to promote user awareness
- 4. Recommendations and suggestions for replicating and transferring models in other contexts
- Lessons to learn

12,15 - 12,30 Questions & Answers

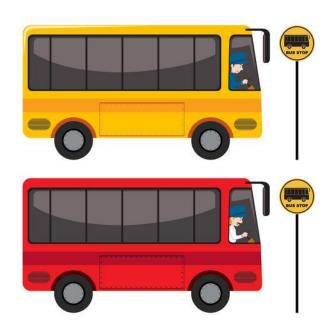
12,30 - 12,45 Conclusion and Wrap-up



OTHER DISSEMINATION ACTIVITIES

PERIODIC COMMUNICATION AND INFORMATION TO ASSTRA BUS COMMITTEE





30 companies distributed throughout the country and of all sizes



YEAR 2018-2020



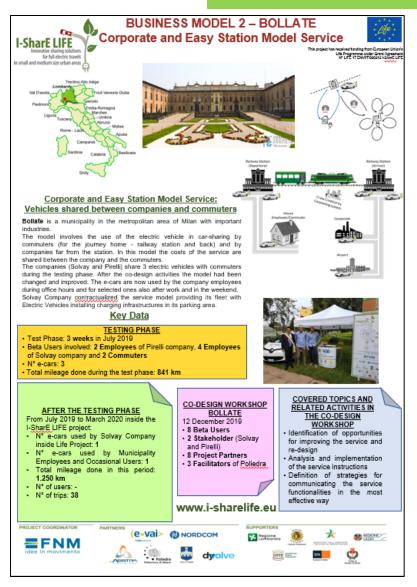


LEAFLETS

www.i-sharelife.eu

YEAR 2020

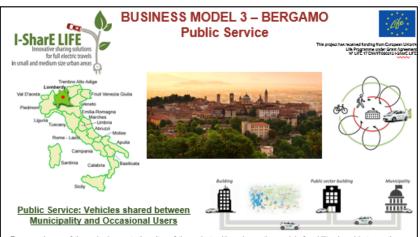






LEAFLETS





Bergamo is one of the main demonstration sites of the project, with an innovative model of mobility shared between the Municipality and Occasional Users. The Municipality is equipped with 4 E-Vai electric vehicles. During working hours, the Municipality employees use the car for internal business, during the remaining time, evening and

weekend, Occasional Users use the car for private trips. Other institutions in Bergamo and Municipality around Bergamo have implemented the same Model in order to create a network with 10 electric vehicles running:

- · Municipality of Dalmine (Bergamo University Campus)
- Municipality of Ono al Serio (Bergamo International Airport)
- Confartigianato Bergamo (Local Association is part of the network and testing "Corporate" I SharE LIFE Model

Key Data

TESTING PHASE

- Test Phase: 3 weeks in July 2019
- Beta Users involved: 4 Employees of Municipality and 6 Occasional Users
- N° e-cars: 4
- Total mileage done during the test phase: 2000 km

AFTER THE TESTING PHASE

From July 2019 to March 2020 inside the I-SharE LIFE project:

- N° e-cars used inside Life Project: 5
- Total mileage done in this period: ca 9.000 km
- N° of users: 127
- N° of trips: 365
- From September 2019 to February 2020 extra LIFE project:
- · N° e-cars used from different Users extra Life Project: 9
- N° of users:
- N° of trips: 364
- · Total mileage done in this period: ca 17.000 km

CO-DESIGN WORKSHOP BERGAMO

- 19th November 2019
- · 8 Beta Users
- · 3 Stakeholder involved by AGESP
- 10 Project Partners
- 3 Facilitators of Poliedra

COVERED TOPICS AND RELATED ACTIVITIES IN THE

- CO-DESIGN WORKSHOP Identification of opportunities
- for improving the service and re-design Analysis and implementation
- of the Beta version of the APP Analysis and implementation
- of the service experience





















LEAFLETS

Innovative sharing solutions

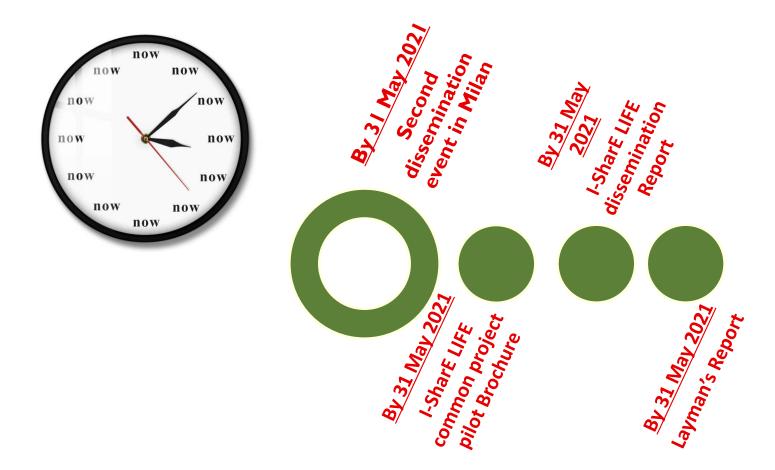
for full electric travels in small and medium size urban areas







FORESEEN ACTIONS











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THANK YOU FOR YOUR KIND **ATTENTION!**

Daniela Carbone Head of Technicological Innovation Department **ASSTRA**



FIRST DISSEMINATION EVENT

10TH DECEMBER 2020





