





This project has received funding from European Union's

Life Programme under Grant Agreement

N° LIFE 17 ENV/IT/000212 I-SharE LIFE

## Insight on Replicability & Transferability

Mr. Saša Bart Managing Partner — Dyvolve Ltd.



ONLINE FINAL DISSEMINATION EVENT

23RD JUNE 2021





## Profitable to be Replicable!

- B2B and B2C Business Models specific yet similar
  - CAPEX structure shared across business models
     I 5
  - OPEX structure dependent on market segments
    - Vehicle rentals, IT Mgmt services, Energy, Vehicles maintenance, Branding & Mktg, ...
  - Profitability => achievable if key conditions met!!
    - No. of rentals per vehicle per day / month
    - No. of km driven per vehicle per day / month
    - No. of hours used per vehicle per day / month
    - Revenue per vehicle per day / month
    - Car sharing as part of Multimodal Offering (bus – tram – train – bike – ...)



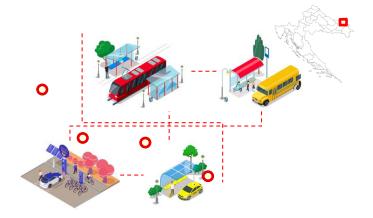
# Newly project-developed models show great potential





#### "Car + Train"

- Developed and lauched together with Trenord
- Attractive offering of alternative mobility solution for Trenord subscribers
- Formalized collaboration agreement (E-Vai / Trenord)
- Commercial and communication proposal defined
- IT integration for supporting commercial initiative developed



#### "Multimodal journey"

- Multiple modes for journey planning and execution
- Bus + tram + e-car (+ e-bikes + e-scooters soon)
- Unified ticketing and payment (in progress)
- Prerequisite for private car usage reduction



### Replicability execution model

- Business models "3. Public" and "5. Intermodal" showed the greatest results
  - Both poses challenges to implement due to numerous procedures and licences to be attained

Negotiation and contracting

Collecting authorizations and permits

Service implementation

Service promotion

Dissemination of business models at national level

- Signature of Agreements / LoS with public transport providers or private subjects
- Signature of contracts / conventions with public and private entities

- Municipal resolutions
- Public land occupancy ordinance
- Permits for construction and other necessary public permits

- Infrastructure activities
  - E-chargers
  - Location works & Signage
- Activation of IT systems and car sharing services

- Communication activities
- Marketing
- Events

- Service description sheets
- Market results achieved
- Follow-up meetings and interests collecting
- Signature of LOIs for implementation

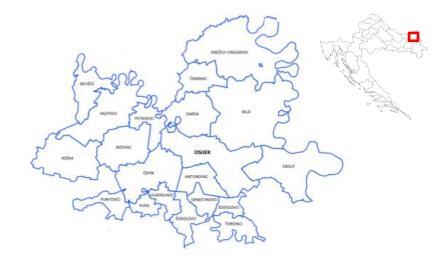


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# Replication success across Lombardy and Osijek Urban Agglomeration



- 47 municipalities (19 initial + 28 replicated)
- EV fleet extended
- 33 charging stations installed
- 14 FERROVIENORD stations with car sharing service covered



- 6 municipalities (1 initial + 5 replicated)
- 23 car sharing stations (4 initial + 19 replicated)
  - Insuring multimodal trips (bus tram bike train)
- 23 charging stations in use (4 initial)



## Marketing driving replicability



- Simplifying commercial offerings
  - Increase no. of B2C users
  - Increase frequency of use
  - Increase no. of total rentals
  - Increase the rental duration
- New website presence / brand positioning
- Structured yearly advertising plan for B2C / B2B with channel usage type / periods



- Bundling car sharing into PT offering (bustram e-car)
  - Daily / weekly / monthly tickets
  - Value cards
- New B2C & B2B service offerings
- "One app to rule them all"
  - Ease of use & payment
- Structured yearly advertising plan for B2C/ B2B with channel usage type / periods



# Dissemination specifics on national level in Italy



ASSTRA supported E-VAI in identifying transferability targets thanks to its network of transport companies (144 operators) for replicability and transferability of the proposed solution.



### Survey



- ASSTRA carried out surveys to investigate interest to replicate
   5 I-SharE LIFE business models
   (1st in 2019., 2nd in 2021.).
- Surveys targets were all associated companies
  - a brief description of the model with the minimum requirements for the implementation was sent together with the survey



#### MANIFESTAZIONE INTERESSE MODELLI CAR SHARING PROGETTO I-SHARE LIFE

lel caso di incertezze o difficoltà nella compilazione, le imprese potranno rivolgersi a

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Vi invitiamo, cortesemente, a compilare la scheda ed a mandarla ad ASSTRA (e-mail meko@asstra.it) entro e non oltre il febbraio 2021.

Si informano le Aziende Associate, che tutte le schede pervenute saranno conservate e tutelate da ASSTRA nel rispetto delle norme sulla privacy (Regolamento 2016/679)

GENERALITA' AZIENDA			
Azienda			
Città sede legale			

Responsabile aziendale della compilazione		
Servizio		
Nome Cognome Telefono		
Cognome		
Telefono		
Fax Cell e-mail		
Cell		
e-mail		

Comune nel quale testare eventualmente il modello di car sharing		
Comune		
Area [kmq]		
Popolazione [abitanti]		
Densità abitativa		
Comune piccolo N. abitanti < 100.000		
Comune medio 100.000 < N. abitanti < 500.000		
Comune grande N. abitanti > 500.000		

#### MANIFESTAZIONE DI INTERESSE SUI MODELLI DI CAR SHARING

	Livello di interesse		
	Alto	Medio	Basso
Modello 1 e 2 di car sharing " Easy-station"			
Modello 3 di car sharing "Public"			
Modello 4 di car sharing "turistico"			
Modello 5 di car sharing "intermodale"			

Per info sui modelli vedere documento descrizione modelli allegata alla circolare



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## Meetings

### STEP 2

ASSTRA, jointly with FNM and E-VAI, organized 2 online meetings (30th March '21 and 23rd April '21) with the operators that expressed the interest to replicate models

BUSSINESS MODELS	INTERESTED OPERATORS	INTERESTED MUNICIPALITIES
Model I and 2 "Easy-station"	ATV VERONA	San Bonifacio
Model 3	AMAT Palermo	Palermo, Pantelleria, Agrigento, Caltanisetta
"Public"	CONTRAM Camerino	Camerino
	AMAT Palermo	Pantelleria
	AMAT Palermo	Favignana tour operators (Private body)
Model 4 "Turistic"	ATAM Reggio di Calabria	Reggio di Calabria
	START ROMAGNA Cesena	Rimini
	ATVVERONA	Peschiera del Garda
	CONTRAM Camerino	Camerino
Model 5	AMAT Palermo	Agrigento, Caltanisetta
"Intermodal"	ATV VERONA	San Bonifacio



### Letters of Interest

## STEP 3

- The operators' managers signed a letters of interest in supporting the transferability and replicability (B7) of the I-SharE LIFE Project Business Models
- Letters were signed both in the Italian and English, for each Municipality / Territory and for each model of interest.





To: FNM S.p.A. Project Coordinator c.a. Project Manager Alessandra Melchioni

By e-mail: alessandra.melchioni@fnmgroup.it

#### Date

Subject – Declaration of interest in supporting the transferability and replicability (BT) of the I-Share LIFE Project Business Models "Innovative solutions for shared and all-electric travel in small and medium-sized urban areas "

This confirms that [Company name, city, brief description of the company]. has been informed by the Beneficiary Coordinator FNM S.p.A., together with the project partners including ASSTRA, regarding the contents, objectives, actions and results achieved in the European project I-SharE, LIFE.

#### Considering that:

- The I-ShetE LIFE proposal promotes and experiments with the use of five models of innovative electric car sharing services in small and medium-sized urban areas (see the five brochures relating to the business models);
- Car sharing services contribute to sustainable mobility aimed at the mitigation in the emission of greenhouse gases from road transport and urban mobility;
- the reduction of greenhouse gases and road transport pollutants is one of the main objectives of the national strategy for sustainable development within the framework of the United Nations Climate and Environment Agenda.

[Company name, city] is interested in evaluating at [Name Public Authority/Private Body] the possibility to implement the service related to the model [Enter number and business model name], at the Municipality/ territory of ......

Sincerely

SIGNATURE AND STAME

http://www.i-sharelife.eu/

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## Lessons learned on car sharing in smaller cities / regions



- Get exclusive assignment of parking spaces and EV charging early on if possible
- Permits obtainment process should be streamlined
- Plan enough time to install and activate EV chargers is crucial
- Partnering with energy providers could speed up the EV chargers implementation



- Involve municipalities early on in location definition and selection process
- If multimodality is the goal make PT operators' services the integral part of the offering
- Instead of buying EV chargers evaluate "EV chargers as a Service" option
- EV fleet extensions crucial for future B2B models and service availability









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## THANK YOU FOR YOUR KIND ATTENTION!

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